

REMARKS

This application has been carefully reviewed in light of the Office Action dated September 1, 2006. Claims 19 and 20 are in the application, with Claim 19 being independent. Reconsideration and further examination are respectfully requested.

Claims 19 and 20 have been amended merely for better clarity of the claimed subject matter. The amendments are believed to be merely formal in nature and are not believed to affect the scope of the claimed subject matter.

Claims 19 and 20 were rejected under 35 U.S.C. § 102(b) over U.S. Patent No. 5,862,223 (Walker) in view of U.S. Publication No. 2002/0019791 (Goss).

Reconsideration and withdrawal of the rejections are respectfully requested.

Applicants note that Goss' effective date as a reference is its U.S. filing date of March 13, 2001. The present application claims priority under 35 U.S.C. § 119 to two Japanese applications: Japan 2000-358059, filed on November 24, 2000, and Japan 2001-329513, filed on October 26, 2001. Certified copies of each of the foregoing priority documents were submitted to the Patent Office on January 24, 2002.

Inasmuch as Japan 2000-358059 has an earlier filing date than the effective date of Goss, Applicant is submitting herewith a sworn translation of foregoing Japanese priority application. The Examiner is requested to review the sworn translation in its entirety to confirm for himself that each of the pending claims are fully supported by the priority document and that Applicant is thus entitled to his priority claim. Once the Examiner is satisfied that the claims are supported and Applicant is entitled to his earlier priority date, he is requested to remove Goss as a reference against the subject application.

With regard to Walker, the Office Action concedes its shortcomings in failing to disclose or to suggest the features of the claims, and in particular, failing to disclose or to suggest at least the features of a help server having a first communication

ability receiving means for receiving, from a user terminal apparatus, information of a communication ability of the user terminal apparatus in order of priority.

In view of the foregoing deficiencies of the applied art, Claims 19 and 20 are believed to be allowable.

No other matters having been raised, the entire application is believed to be in condition for allowance and such action is respectfully requested at the Examiner's earliest convenience.

Applicant's undersigned attorney may be reached in our Costa Mesa, California office by telephone at (714) 540-8700. All correspondence should continue to be directed to our address given below.

Respectfully submitted,

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